

# TERMS & CONDITIONS

*Last updated: January 2022*

By applying for an audition to be in Love Soul Choir, you (the "member") are confirming that you have read and agreed to the information in this document.

You also confirm that you are medically fit to take part in all activities within Love Soul Choir\*.

## MEMBERSHIP

- In return for the monthly membership fee of £32.00\*\*, Love Soul Choir will provide a weekly session (apart from any weeks outlined in these terms and conditions) in a suitable environment. Members aren't obliged, but we'd appreciate good attendance. The £32.00 monthly fee is for Love Soul Choir membership, which includes performances, some additional Love Soul Choir events\*\*\*, online membership access and access to our members only private Facebook group. **The monthly fee has no proportional correspondence to the weekly sessions.**
- Having successfully passed a Love Soul Choir audition a member will be invited to a free trial session. If the member doesn't want to join after their trial session, they won't be charged a penny. If the member decides that they'd like to join Love Soul Choir they then have the option to sign up and start a membership.
- The first membership fee of £32 is taken as soon as membership is created. The monthly charge is set up as a recurring card payment. It is not a direct debit or standing order. The recurring payment will be charged monthly, on the same date as the original sign up with the original card details provided by the member. Members are always in control of their membership and can cancel at any time via the members' area on the Love Soul Choir website.
- If at any point a member decides that Love Soul Choir isn't for them but has paid their monthly membership fee, Love Soul Choir cannot offer a refund of this payment. As soon as a membership is cancelled, access to the members' area, official Love Soul Choir emails and access to the members' only Facebook group is instantly and automatically revoked.
- Due to the evolving nature of the group, any person who leaves the choir and is away for more than 6 months will need to audition for the choir again.
- We're very proud of our selection process and know that 99% of the time we pick the right people to join the choir. That said, sometimes we find that we're just not right for each other. This is why we like to contact members to check how they're feeling if we notice any discrepancies or issues. This is a great opportunity for us to assess continued membership based on specific feedback.
- New members will receive access to the online members' area as soon as they start a membership.
- The membership fee is £32.00 per calendar month\*\*.
- We love seeing members as much as possible! If a member misses a few weekly sessions consecutively, we'll get in touch to check everything's okay. Unfortunately, we can't hold places in Love Soul Choir forever and will end membership if the member doesn't attend a weekly session or communicate with us within three (calendar) consecutive months; even if membership fees are made.
- Love Soul Choir reserves the right to decline/end membership at any point.
- At any Love Soul Choir organised event (social event, live performance or a weekly session), if we like the look/sound of any photographs or videos of any member(s), and any audio/text produced by any member(s), we are allowed to use these materials in any of our media & marketing.
- For members who may become pregnant or welcome new children in to their family, we offer a maternity/paternity membership option. This is charged at a rate of £7 per month. It keeps membership (and access to the members' area) active whilst the member is unable to attend in-person. Members can stay on this rate for up to 1 year. As soon as members look to return to physical sessions, the full membership rate will need to be reinstated. Members should email [dan@lovesoulchoir.com](mailto:dan@lovesoulchoir.com) if/when they'd like to set up the maternity membership. Any other requests for similar reduction to membership will be considered on a case by case basis.

## WEEKLY SESSIONS

- We hold safe and productive weekly sessions. To keep everyone happy, we expect all members to respect each other and their choir leader.
- Love Soul Choir weekly sessions are packed to the brim so we need members to be on time. This way we can guarantee everyone gets the most out of the weekly sessions.
- We're aware that other choirs are really eager to find out the secret ingredients of Love Soul Choir's recipe. This is why we keep all our materials, harmonies and big ideas close to our chest. We expect members to respect this and not pass on any Love Soul Choir information to any other groups/companies. Membership(s) will be terminated if members are found sharing any Love Soul Choir content.
- Bank Holidays are the official public holidays in the U.K & Ireland so for that reason we do not hold weekly sessions on Bank Holidays and/or any day within that 'calendar' week. As you'd expect, sessions don't run over Christmas & New Year and we take 3 weeks off over the Christmas period. The membership fee must still be paid in December & January.
- Our sessions are for Love Soul Choir members only. We wish to keep this exclusivity and therefore non-members cannot attend under any circumstances.
- We cannot be held responsible for any property left in the weekly session venue.
- If a Weekly Session is cancelled due to what we deem 'extreme weather conditions' and/or other circumstances out of our control, the relative membership fee(s) is/are not refundable.

## SOCIAL EVENTS & PERFORMANCES

- When Love Soul Choir has a performance or social event, each member may be required to make their own travel arrangements and provide their own food/drink. We strongly advise car sharing, in line with our [Going Green](#) plan.
- Members are required to purchase their own performance attire and/or accessories.
- To preserve the quality of Love Soul Choir, we ask that members attend as many Weekly Sessions as possible. If a members attendance is low, it's obvious they're likely to struggle to know exactly what they should be doing. For this reason, we have a performance procedure in place:
  1. Members need to have been with Love Soul Choir for at least three months before they can perform.
  2. The member needs to be attaining the Love Soul Choir standard. This means that we do have the option to choose who performs in any Love Soul Choir live event if the appropriate standard is not met.
- It is important that Members confirm their place at every performance via the [Muzodo](#) website/app. Details upon this will be sent once full membership is activated. If performance availability isn't submitted, the place at the performance is not confirmed.

## GENERAL INFORMATION

Please note Love Soul Choir reserve the right to update 'Terms & Conditions' at any time. Members will be notified, and will remain bound to the agreement unless they decide to opt out.

From January 2021, Love Soul Choir gives £2 of every membership to the 'A Trillion Trees' project. This is part of our 'Going Green' initiative. You can see more information about this by [clicking here](#).

\* Anyone unsure of these requirements should email [info@lovesoulchoir.com](mailto:info@lovesoulchoir.com) with enquiries. Subject to change at any time.

\*\* Love Soul Choir months are based on calendar months and are not calculated weekly, pro rata. This means that if a member attends one week of a calendar month, the full £32.00 fee is applicable. This membership fee may change at any time, but the member will be informed and given the option to end their membership.

\*\*\* Some Love Soul Choir social events may require additional one-off payments to attend.